

Notice at Collection for California Residents

Last reviewed: January 20, 2026

CompanAI, Inc. is collecting your personal information and sensitive personal information to provide and operate the CompanAI app, including for account creation and management, customer support, security, fraud prevention, payment processing, and to improve our services. If you choose to upload information about your pets (such as veterinary records, lab results, notes, and other health-related information), we use it to provide app features (e.g., timeline, insights, reminders, and recommendations).

We may sell the categories of personal information or sensitive personal information we collect or share it with third parties for cross-context behavioral advertising, as indicated in the chart below. To opt-out of personal information sales or sharing, email support@companai.ai.

Optional research & product-improvement program: Unless you opt-out, we may de-identify and aggregate certain personal information or sensitive personal information (including pet health information and app usage data). We may use de-identified, aggregated data internally and may disclose or monetize it with research or commercial partners. You can opt out of this optional program at any time in the app settings or by email support@companai.ai.

You can withdraw from the optional research & product-improvement program at any time. If you withdraw, we will stop using newly collected pet information for that program going forward. De-identified and aggregated data created before your withdrawal may be retained and used because it is no longer linked to you.

To view our full privacy policy, visit [our Privacy Policy](#).

We may collect the personal information and sensitive personal information categories listed in the table below. The table also lists, for each category, our expected retention period, use purposes, and whether we sell the information or share it with third parties for cross-context behavioral advertising.

Personal Information Category	Retention Period	Sold or Shared
Identifiers, such as real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver's license number, passport number, or other similar identifiers.	While your account is active and up to 24 months after account closure (certain records may be retained longer if legally required).	Shared
California Customer Records personal information, which includes a name, signature, Social Security number, physical characteristics	While your account is active;	No

or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. Some personal information included in this category may overlap with other categories.	transaction and billing records may be retained up to 7 years for accounting/ tax/ legal purposes.	
Protected classification characteristics under California or federal law, such as age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, reproductive health decision-making, military and veteran status, or genetic information (including familial genetic information).	Not collected.	No
Commercial information, such as records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.	While your account is active; marketplace and subscription transaction records may be retained up to 7 years for accounting/ tax/ legal purposes.	No
Biometric information, such as genetic, physiological, behavioral, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, such as, fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data.	Not collected.	No
Internet or other similar network activity, such as browsing history, search history, information on a consumer's interaction with a website, application, or advertisement.	Up to 24 months.	No

Geolocation data, such as physical location or movements.	While your account is active; marketplace transaction records may be retained up to 7 years for accounting/ tax/ legal purposes.	No
Sensory data, such as audio, electronic, visual, thermal, olfactory, or similar information.	Not collected.	No
Professional or employment-related information, such as current or past job history or performance evaluations.	Not collected.	No
Non-public education information, which may include education records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.	Not collected.	No
Inferences drawn from other personal information, such as a profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.	While your account is active and up to 24 months after account closure.	No

Sensitive personal information is a subtype of personal information consisting of specific information categories. We do not use sensitive personal information to infer characteristics about you. We do not collect your personal health information. Pet health information you choose to upload is used to provide app features; if you opt in, we may de-identify and aggregate certain pet-related information for research and product improvement.

Sensitive Personal Information Category	Retention Period	Sold or Shared
Government identifiers, such as your Social Security number, driver's license, state identification card, or passport number.	Not collected.	No
Complete account access credentials, such as user names, account numbers, or card numbers	While your account is active	No

combined with required access/security code or password.	and up to 24 months after account closure (passwords are stored in encrypted/ hashed form).	
Precise geolocation, such as your physical location within a small area (1,850 feet radius).	Not collected.	No
Racial or ethnic origin.	Not collected.	No
Citizenship or immigration information.	Not collected.	No
Religious or philosophical beliefs.	Not collected.	No
Union membership.	Not collected.	No
Mail, email, or text messages contents not directed to us.	Not collected.	No
Genetic data.	Not collected.	No
Neural data, which is information generated by measuring a consumer's central or peripheral nervous system's activity that is not inferred from nonneural information.	Not collected.	No
Unique biometric information used for identification.	Not collected.	No
Health information.	We do not collect your personal health information. Pet health information is described under "Commercial information" above.	No
Sex life, or sexual orientation information.	Not collected.	No

If you have any questions about this Notice or need to access it in an alternative format due to having a disability, please contact support@companain.ai and 8437910999.